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920673-967240

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of : David O'Connell et al
Serial No. : 09/680,829
Filed : 10/06/2000
For : Monitoring Quality of Service in Packet-Based Communications
Examiner : Kevin D. Mew
Art Unit : 2664
Customer number : 23644

I hereby certify that this correspondence is being transmitted to the above -
identified examiner at the United States Patent and Trademark Office (703) 872-
9315 on August 16, 2004

Name of person signing : Donna B. Vandenberg
Signature : *[Handwritten Signature]*

RESPONSE TO OFFICE ACTION MAILED MAY 21, 2004

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Technology Center 2600

Honorable Director of Patents and Trademarks
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir,

In response to the Examiner's Office Action of May 21, 2004, it is requested
that the application be amended as follows:

08/19/2004 HLE333 00000027 09680829

01 FC:1201
02 FC:1202

86.00 OP
18.00 OP